# FAQ

Welcome to First Securities (HK) LTD Online Trading Services G2 System

### Before login to the New G2 System

### Please disable all block pop-up tools / software

## Otherwise, You Cannot see the Real-time Quote

1. Please disable all block pop-up tools / software for example : Msn / Yahoo / Google /icq toolbar , Norton Internet Security , other brand's internet security, adv tools etc

To disable Windows XP service pack2 Pop-up Blocker

1 Open Internet Explorer.

2 On the **Tools** menu, point to **Pop-up Blocker**, and then click **Turn Off Pop-up Blocker.**, as red pen



Internet Explorer Tools menu

## Disable Msn / Yahoo / Google / icq toolbar



a. Open [Internet Explorer] click [View] , [Toolbars],



b. please make [Msn / Yahoo / Google / icq toolbar] [UnChecked]



#### C. until all [Msn / Yahoo / Google / icq toolbar] disappears



Remove [Msn / Yahoo / Google / icq toolbar] Permanently\_

- 1. Windows [Start]  $\rightarrow$  [Setting]  $\rightarrow$  [Control Panel]
- 2. click [Add or Remove Programs]
- 3. [remove] all [Msn / Yahoo / Google / icq toolbar]
- 4. after remove, goto ww.firstsechk.com
- 5. try login again



# Welcome to First Securities (HK) LTD

# **Online Trading Services G2 System**

## First Time Login

You can see the screen follows

| 🚰 G2 i-Trade 1.0.6.6 - Copyright 2005-2006 AFE Solutions Limited. All rights reserved Microsoft Internet Explorer 📃 🔲 🗙 |             |                  |                     |                |            |                           |           |                 |           |
|-------------------------------------------------------------------------------------------------------------------------|-------------|------------------|---------------------|----------------|------------|---------------------------|-----------|-----------------|-----------|
| FIRST                                                                                                                   | Client ID   | : 500100S        | Client Name: DEMO 1 |                |            | Login ID: 500100S         |           |                 |           |
| SECON                                                                                                                   | Marke       | t Info. Stock Tr | ading Accou         | nt Prefe       | rence      | BB                        | 繁體简体      | Logout          | About     |
| Buy/S                                                                                                                   | ell         |                  |                     |                | Charge     | able Mode/Last Upd        | :15:55:08 |                 | Stock     |
| Order B                                                                                                                 | Book High   |                  | В                   | ID /           | ASK        | Bid Queue                 | Ask Que   | ue              |           |
| Order Boo                                                                                                               | k Hist. Low |                  |                     |                |            |                           |           |                 | Watchlist |
| Positio                                                                                                                 | Prv Clo     | ose              |                     |                |            |                           |           |                 | Refresh   |
| Trade Hi                                                                                                                | story Nomil | nal<br>es        |                     |                |            |                           |           |                 |           |
| Prin                                                                                                                    | t Chang     | e %              |                     |                |            |                           |           |                 |           |
|                                                                                                                         | Volume      | e<br>/er         |                     |                |            |                           |           |                 |           |
|                                                                                                                         | Wt Avg      | 1                |                     | Transaction Lo | og         |                           |           |                 |           |
|                                                                                                                         | Spread      |                  |                     |                |            |                           |           |                 |           |
|                                                                                                                         | Curren      | icy              |                     |                |            |                           |           |                 |           |
|                                                                                                                         |             | More >> (1/2)    |                     |                |            | 2                         |           |                 |           |
| 0.24                                                                                                                    | Market:     | Γ                | ⊣к ▼                |                |            |                           |           | нкр             |           |
| 1. 190                                                                                                                  | Stock C     | ode: (Search)    |                     |                |            |                           |           |                 |           |
| 1.00                                                                                                                    | Order P     | 'rice:           | ÷                   |                |            | Available Cash<br>Balance |           | 0.00            |           |
| W of L                                                                                                                  | Order G     | aty:             |                     |                |            | Buying Power              |           | 0.00            |           |
|                                                                                                                         | Order T     | vpe:             | _imit Order         | I              |            | Duying rower              |           | 0.00            |           |
| 00                                                                                                                      | All or N    | one:             | No 🔻                |                |            |                           |           |                 |           |
|                                                                                                                         | Validity:   | Γ                | 21-03-2007 -        |                |            |                           | R         | efresh          |           |
|                                                                                                                         | Buy/Sel     | I: T             | Buy 🔻               |                |            | <u>,</u>                  |           |                 |           |
| 0 46.                                                                                                                   |             | · ·              | Trade Clear         |                |            |                           |           |                 |           |
| 100.                                                                                                                    |             | _                | orear               |                |            |                           |           |                 |           |
| HSI                                                                                                                     | 19515.12 🔒  | 158.22 ( +0.     | 82% ) MiniHSIF      | 19517          | P: 1.88    | ( +251 ) Turnov           | er 44.14B | 15:55           | :12       |
| HSIFspot                                                                                                                | 19515 D: O  | .12 🔒 1249 / 1   | 1.29% HSIFnext      | 19555          | P: 39.88   | ( +247 ) N                | lore >>   | <u>Disclair</u> | mer       |
|                                                                                                                         |             | 史沙               | 初期                  | 22             | 62.67 +1.2 | 1                         |           |                 |           |

### System Requirement

#### Hardware

Minimum: Pentium 233, 64MB RAM, 60MB free hard disk space Recommended: Pentium II 400 or higher, 128MB RAM or higher

Display Minimum: 800x600, 256 color

Operating System Microsoft Windows XP Microsoft Windows 2000 Professional Microsoft Windows Millennium Edition Microsoft Windows NT 4.0 Workstation with Service Pack 5 Microsoft Windows 98 Second Edition Chinese Microsoft Windows 95/98/Me/NT 4.0 SP4/2000 SP2/XP

Browser Minimum: Microsoft Internet Explorer 5.0 or above with Microsoft Java VM (Microsoft VM version 5.0.0.3167 or above.) Recommended: Microsoft Internet Explorer 5.5 or above with Microsoft Java VM (Microsoft VM version 5.0.0.3167 or above.)

#### **Download Microsoft Java VM**

Internet Access Minimum: 56kbps Recommended: Broadband

### Login / Logout

Goto <u>http://www.firstsechk.com</u>, Click the "Online trading Login"

| 🖉 First Securities (HK) LTD http://www.firstsechk.com - Microsoft Internet Explorer                |                                                          |  |  |  |  |
|----------------------------------------------------------------------------------------------------|----------------------------------------------------------|--|--|--|--|
| File Edit View Favorites Tools Help                                                                |                                                          |  |  |  |  |
| 🚱 Back 👻 🕤 🖌 📓 🏠 🔎 Search 👷 Fav                                                                    | 🕞 🕤 💌 😰 🏠 🔎 Search 🤺 Favorites 📢 Media 🤣 😒 - 🌺 🔯 - 📃 🔝 📓 |  |  |  |  |
| Address 🕘 http://www.firstsechk.com/                                                               |                                                          |  |  |  |  |
| FIRST 主夏/ENG/證券服務簡介/開設戶口/交易佣金/公司簡介/職給我們/職員電郵登入   SECURITIES 網上證券户口登入、即市報價、股市寶/常見問題/交易渠道/私態及安全/研究報告 |                                                          |  |  |  |  |
| 第一證券(香港)有限公司是(證券條例)下的註冊證券商及香港聯合交易所參與者                                                              |                                                          |  |  |  |  |
| <b>股票報價</b>                                                                                        | 恒生指数                                                     |  |  |  |  |
| 股票搜尋代號: 5 股票報價 ▼ 查看                                                                                | 19537.09                                                 |  |  |  |  |
| <mark>市場新聞</mark><br>15:49:SEHK-恒指瑞銀七零九熊<06319> - 公告<br>15:49:SEHK-徳征化鎌股份<01033> - 股債及成交量的不尋       | 19403.91                                                 |  |  |  |  |
| 堂波動                                                                                                | 40070 70                                                 |  |  |  |  |

Please click [IAccept (English Version)]





Pls Input Login ID and password

| 🚰 G2 i-Trade 1.0.6.6 - Copyright 2005-2006 AFE Solutions Limited. All ri                                                | hts reserved Microsoft Internet Explorer 📃 🛛 🗙                                                  |
|-------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|
|                                                                                                                         | 繁體 简体 About                                                                                     |
| User L                                                                                                                  | ogin                                                                                            |
| Login ID:<br>Password:<br>Log                                                                                           | n Clear                                                                                         |
| This site is best viewed at 800x600 screen r <del>e:</del><br>higher. Microsoft VM for i-Trade Users <mark>5.0.0</mark> | olution with <u>Internet Explorer 5.5</u> or<br><u>3802</u> or higher. Installation <u>FAQs</u> |
| Forgot your Password?<br>Please call our HotLine at (852) 2329-2288 o                                                   | r e-mail <u>support@afe-solutions.com</u> .                                                     |
| HK market information provided                                                                                          | by AFE Solutions Ltd.                                                                           |

Lgoin ID always contains Capital letter "S": For Example : [ 500100S ]

For First Time Login After input Login ID and password You can see the **AFE SMP Real-time Quote Service Agreement** 



#### <u>Please click [ I Agree ] $\rightarrow$ [Yes] $\rightarrow$ [Run ] $\rightarrow$ [Yes]</u>

Click [Run]



### Login Successful You can see



#### **Green Color means Normal, Real-time Quote OK Red Color means connection to get Real-Time Quote Failed**



### <u>Logout</u> – Click [Logout] $\rightarrow$ [Yes]

